# MARIGOLD YOGURT DRINK BELI DAN MENANG CONTEST

# **TERMS & CONDITIONS**

# A: ENTRY CONDITION

### 1. ORGANISER

Cotra Enterprises Sdn. Bhd. [Registration Number 198301000270 (95503-T)] No. 7, Jalan 19/1, 46300 Petaling Jaya, Selangor Darul Ehsan.

### 2. CONTEST NAME

Beli & Menang!

### 3. CONTEST PERIOD

MARIGOLD Yogurt Drink Beli Dan Menang Contest begins at 00:00:01 on 01st Oct 2025 and ends at 23:59:59 on 30<sup>th</sup> Nov 2025 ("**Contest Period**"). Any entries received outside the Contest Period will not be entertained and will automatically be declared invalid.

#### 4. CONTEST MECHANICS

Participants need to follow three easy steps:

### STEP 1

Purchase Two (2) bottles of MARIGOLD Yogurt Drink 700g (any variants) in a single receipt to participate in the contest, valid within Malaysia only. Each receipt qualifies for One (1) entry only. Submissions using the same receipt more than once will be deemed invalid and not accepted.

### STEP 2

Scan the QR code or visit the contest microsite printed in contest POSM or digital ad to submit your purchase receipt, along with your full name as in IC, IC number, email address, mailing address, and mobile number (registered with a valid Touch 'n Go eWallet account). The participant's name must be matching the registered name in the Touch 'n Go eWallet.

### STEP 3

Answer One (1) simple question with the answer True or False.

Submission details cannot be changed, altered, or modified once they have been submitted.

Participants are required to keep the original receipt as proof of purchase for verification purposes. Submissions are only valid for receipts dated within the contest period: 01 Oct – 30 Nov 2025.

#### 5. CONTEST ELIGIBILITY

This contest is **ONLY** open to Malaysian citizens aged eighteen (18) and above with valid identification card (MyKad) as of the start of the contest period, from **01**<sup>st</sup> **Oct 2025 to 30**<sup>th</sup> **Nov 2025**. The Organiser reserves the right to request identification documents for the purpose of verifying the Participant's identity.

The following groups are not eligible to participate in this Contest:

- (a) Organiser's employees, its subsidiaries, and their immediate family members (spouses, children, parents, siblings, and their partners); and
- (b) Employees of the Organiser's agencies or contractors associated with the Contest and their immediate family members (spouses, children, parents, siblings, and their partners).

#### 6. WINNER SELECTION CRITERIA & PROCESS

- (a) Participants are required to purchase **Two (2) bottles of MARIGOLD Yogurt Drink 700g (any variants)** as stated above.
- (b) Only official printed receipts from retail outlets (such as hypermarkets, supermarkets, convenience stores, mini markets, grocers, etc.) will be accepted as valid proof of purchase for this contest. Manual receipts will not be accepted and are considered invalid for participation.
- (c) The official printed receipt submitted must be dated within the designated Contest Period. Receipts dated outside of the Contest Period will not be accepted for participation in this contest.
- (d) Winners will be selected through a computer-generated system.
- (e) Each entry submission that complies with all the steps outlined in the Terms and Conditions will be considered a valid and eligible entry. Invalid entries will be disqualified and will not be included in the list of Participants.

- (f) Selected winners are subject to verification of details, and in the event of non-compliance, the Organizer reserves the right to replace the selected Winners.
- (g) Multiple entries are allowed; however, each participant is eligible to win **ONE**(1) time only throughout the contest period.
- (h) The list of winners will be announced through MARIGOLD Yogurt Malaysia Facebook and Instagram social pages. After the announcement made, the respective winners will be contacted within **3 working days** via WhatsApp and Email.
- (i) Winners will have **3 days** to respond with the required personal information (Full Name, IC and proof of receipt). If no response received within this timeframe, a second reminder will be sent via WhatsApp. Should the winner fail to respond within the next 3 days, the prize will be forfeited and a replacement winner will be selected to receive the prize.
- (j) Touch 'n Go eWallet credit will be transferred directly to individual winner's account upon successful verification. In the event of unsuccessful transaction, winners will be notified to provide an alternative Touch 'n Go eWallet number to perform the credit transfer again. Winners are required to respond within the next 2 days. If there is no response receive within the given timeline, the prize will be forfeited and a replacement winner will be selected to receive the prize.

# 7. CONTEST PRIZES

Participants are required to keep the official purchase receipt as proof of purchase for verification purposes. Failure to provide the official receipt will result in disqualification and cancellation of the winner's eligibility.

#### **Contest Duration**

Round 1 : 01 – 15 Oct 2025, 11:59pm
 Round 2 : 16 – 31 Oct 2025, 11:59pm
 Round 3 : 01 – 15 Nov 2025, 11:59pm
 Round 4 : 16 – 30 Nov 2025, 11:59pm

### **Bi-weekly Prizes & Winners**

Grand Prize
 RM 5,000 Touch 'n Go Credit x 1 winner x 4 rounds

Second Prize
 RM 3,000 Touch 'n Go Credit x 1 winner x 4 rounds

- Third Prize
  RM 1,000 Touch 'n Go Credit x 1 winner x 4 rounds
- Consolation Prize
  RM 100 Touch 'n Go Credit x 10 winners x 4 rounds

This Entry Condition should be read together with the Participation Conditions included in this document (collectively the "Terms and Conditions") and will apply to all Participants participating in this Contest. By participating in this Contest, Participants are deemed to have read and agreed to the Terms and Conditions and the processing of their personal data as stated in the privacy notice.

### **B: PARTICIPATION ELIGIBILITY & REQUIREMENTS**

#### 1. **CONTEST INTRODUCTION**

- (a) These Entry Terms must be read in conjunction with the Schedule of Entry Terms (collectively, the 'Terms and Conditions') and apply to all Participants. In the event of any inconsistency, the Schedule of Entry Terms shall prevail. Unless otherwise stated, terms in uppercase shall have the meanings assigned to them in the Schedule of Entry Terms. In case of any ambiguity or discrepancy, the Organiser reserves the right to interpret, clarify, and determine the most appropriate definition.
- (b) The Organiser reserves the right, at its sole discretion and without prior notice or liability, to amend the Terms and Conditions at any time. This includes modifying the Contest Period, altering prizes, or cancelling, terminating, or suspending the Contest in whole or in part. Any continued participation in the Contest following such changes shall constitute the Participant's acceptance of the revised Terms and Conditions.
- (c) The Organiser's decisions on all matters related to the Contest, including winner selection, are final, binding, and not subject to dispute. No correspondence or appeals regarding the selection of winners will be entertained.

#### 2. CONTEST ENTRY

- (a) By participating in this Contest, Participants are deemed to have read, understood, and agreed to be bound by these Terms and Conditions.
- (b) All costs and expenses incurred and/or arising from participation in this Contest, including but not limited to telecommunication charges, network, SMS charges, postage, and all such expenses, shall be borne by the Participant.
- (c) Proof of submission of entry is not evidence of acceptance, and the Organiser will not be responsible and cannot be held responsible for any entry that is late, lost, damaged, and/or not received. The Organiser will not be responsible for any errors, omissions, interruptions, disruptions, operational delays, or deliveries, communication line failures, unauthorised access, or user communication technical problems with any network or telecommunication line, online computer systems, servers, or service providers, computer equipment, software systems, email failure, or any technical problems with Participant's or members' accounts, or internet traffic congestion.

- (d) The Organiser may require Participants to provide proof of eligibility to participate in this Contest, including, but not limited to, identification documents.
- (e) The Organiser reserves the absolute right to disqualify, delete, or cancel any entry it deems unreasonable, inappropriate, or invalid. This includes, but is not limited to, entries containing profanity, offensive language, or any content considered sensitive or objectionable.

### 3. DISQUALIFICATION

- (a) Entries that violate the Terms and Conditions, laws, and/or effective regulations will be automatically disqualified.
- (b) The Organiser reserves the right to disqualify any Participant who engages in or attempts to manipulate the Contest through forgery, fraud, or any fraudulent means, including but not limited to tampering with receipt images in their entry.
- (c) If a Participant is disqualified after receiving a prize, the Organiser reserves the right to require the return of the prize or reimbursement of its equivalent value. The disqualified Participant must comply and return the prize or make the required payment within the timeframe specified by the Organiser.

# 4. CONTEST PRIZES

- (a) The Organiser, its agents, sponsors, and representatives shall not be responsible for any Participant who fails to receive the prizes by the stipulated claim or delivery date, regardless of the circumstances. The Organiser reserves the right to manage unclaimed prizes at its discretion.
- (b) Prizes cannot be transferred, assigned, exchanged, or redeemed by Participants in any other form or manner than specified by the Organiser.
- (c) Any additional costs not specifically stated in the Schedule of Entry Terms related to the Prizes shall be borne by the Winners.
- (d) All Prizes must be claimed, subject to the organiser's Terms and Conditions, its agents, sponsors, or third parties providing the Prizes.
- (e) The Organiser has the right to substitute any Prizes with another reward of equal value without notice.

### 5. PUBLICITY

The organiser may use Participants' entries, including but not limited to videos, images, drawings, text, and any other content or information submitted for the purpose of the Contest (collectively referred to as "Materials"), and the name of the Participant, and/or their likeness, for advertising, publicity, and promotion of any organiser's products, for an unlimited period worldwide without compensation, and in any media. Participants shall do everything necessary for this purpose if requested by the Organiser.

#### 6. INTELLECTUAL PROPERTY RIGHT

Participants agree that all intellectual property rights in any content and/or Materials submitted, made, or created by the Participant in connection with this Contest and any derivative works arising from it will permanently and unconditionally belong to the organiser. The organiser has the right to use and modify the Materials or such derivative works in any manner deemed appropriate without compensation to the Participant, and the Participant waives all rights to the Materials or such derivative works.

# 7. INDEMNITY

Each Participant agrees to indemnify, release, and hold harmless the Organiser, its holding company, subsidiaries, and related companies as defined in the Companies Act 2016 ("Cotra Enterprises Sdn. Bhd."), along with its directors, officers, employees, agents, sponsors, and/or representatives, from any and all losses, claims, actions, liabilities, and damages (including special, indirect, or consequential damages) arising from or related to the Participant's participation in the Contest, receipt of any prizes, use of their entry or likeness, or any violation of the Terms and Conditions.

### 8. LIMITATION OF LIABILITY

- (a) Participant's participation in this Contest is at the Participant's own risk.
- (b) The Organiser, Cotra Enterprises Sdn. Bhd., along with its directors, officers, employees, agents, sponsors, and/or representatives, shall not be liable for any loss, damage (including indirect or consequential loss), or personal injury suffered by any Participant arising from or in connection with their participation in this Contest, including the redemption and/or use of any gifts won by the Participant.

# 9. GENERAL TERMS

(a) The Organiser, agents, sponsors, and/or their representatives will not be responsible and cannot be held responsible for fulfilling any of their

obligations regarding the Contest and the Terms and Conditions in which their failure to do so is caused by circumstances beyond their control and cannot be held responsible for compensating Participants in any way in such circumstances.

- (b) All names, trademarks, and logos used or reproduced in any materials related to this Contest, including marketing and promotional materials, remain the property of their respective owners. Unless expressly stated otherwise, this Contest and the Organiser are not affiliated with, endorsed by, or sponsored by these owners, and they are not associated with Cotra Enterprises Sdn. Bhd.
- (c) Participants are not entitled to assign or subcontract any rights or obligations contained in the Terms and Conditions. The Organiser has the right to assign or license all or any part of its rights to any third party as determined by the Organiser.
- (d) If any term or condition of this Contest is found to be invalid, illegal, or unenforceable, the remaining terms and conditions will still remain in full effect. These Terms and Conditions shall be governed by and interpreted in accordance with the laws of Malaysia.

### **10. PRIVACY NOTICE**

- (a) By participating in this Contest, Participants agree to the collection, use, and processing of their personal information by the Organiser, including Cotra Enterprises Sdn. Bhd. and its service providers, agents, and contractors providing administrative and business support ("Third-Party Appointees") (collectively referred to as the "Organiser"). This includes the disclosure of the Participant's name to the public if they are selected as a winner or participate in an Organiser event, as well as the use of their name, images, and other personal information for advertising and publicity purposes without compensation.
- (b) The Organiser may also use Participants' personal information for the purpose of contacting and sending information or marketing and promotional materials about the Organiser's products, services, samples, any promotions, events, or Campaigns organised by the Organiser. Participants shall indicate their preferences during submission if the Participant agrees to the use of their personal information for the purposes stated herein.
- (c) At times, the Organiser may appoint Third-Party Appointees to process Participants' personal information. All Third-Party Appointees are

contractually bound to take reasonable steps to keep information secure and not to use Participants' personal information in any way other than as stated in these Terms and Conditions.

- (d) Please note that the Organiser requires Participants' personal information to process Participants' entry into this Contest and without the required information, the Organiser will not be able to process the Participant's application for this Contest.
- (e) Participants have the option, at any time, not to provide their sensitive personal information or withdraw their consent to the Organiser for processing such sensitive personal information. However, failure to provide this sensitive personal information or withdrawal of consent by the Participant to process the Participant's sensitive personal information submitted may result in the Organiser being unable to process the Participant's entry for the purpose of this Contest. If a Participant does not agree to provide sensitive personal information or withdraws from the Contest, withdrawal of participation must be made in writing and must be received by the Organiser before the end of the Contest Period. In such circumstances, the Participant is considered to have withdrawn from this Contest.

Disclaimer: This translation is provided for general reference only. For official or legal purposes, it is recommended to consult a professional translator or legal advisor to ensure accuracy and compliance with legal requirements.